



RETURNS AND EXCHANGES FORM

Item Return Policies

Items that can be exchanged are items that:

1. Do not match your orders
2. Damaged goods

Item Return Policies:

1. Exchanges and returns are allowed within 2 days from the date of arrival listed on the package JSP962 has sent out to customers. In the event that the products wanted by customers are out of stock, we will refund the amount of the product's worth in the form of credit store (money amount on your bank account).
2. All products that are exchanged or returned must stay in a good and pristine condition as they are before delivery (not dirty, damaged, with hangtags still attached and not cut off).
3. For more detailed terms and policies, please check www.jsp962.com/returns-and-exchanges

Purpose of Returning or Exchanging (Pick one)

☐

Refund (with e-voucher)

☐

Exchange with another item

Order Number : _____

Product Code : _____

Amount of Products : _____

Purchase Date : _____

Delivery Document Number : _____

Full Name : _____

Email : _____

Contact No. : _____

Address : _____

Reasons for Returning or Exchanging: